



HELIX ATS

Power Distribution Unit / Automatic Transfer Switch



HAC-8R



LifeSafety Power LLC | PH 888.577.2898 | TechSupport@LifeSafetyPower.com



Table of Contents

Notes and Warnings

Symbol Definitions

The following symbols are used throughout this manual



This symbol is intended to alert the installer of shock hazards within the enclosure. Service should only be performed by qualified service personnel



This symbol is intended to alert the installer of important information intended to help the installer avoid personal injury or property damage

Warnings



Installation and service should be performed only by qualified service personnel and should conform to all local codes



To reduce the risk of electric shock or fire, do not expose this equipment to rain or moisture



This equipment shall be installed in a manner which prevents unintentional operation by employees, cleaning personnel, or others working in the premises, by falling objects, customers, building vibration, or similar causes



This equipment is not intended for use within the patient care areas of a Health Care Facility



Replace fuses only with the same type and rating as indicated in the specifications section of this manual.



To prevent impaired operation, ensure that all wiring is routed and secured to prevent accidental open or short circuit conditions



The system and any batteries (if used) should be tested at least once per year to ensure proper operation



Equipment is intended for installation in Restricted Access Area" (Instruction)/"Les matériels sont destinés à être installés dans des EMPLACEMENTS À ACCÈS RESTREINT



Elevated Operating Ambient - If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (T_{ma}) specified by the manufacturer.



Reduced Air Flow - Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.



Mechanical Loading - Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.



Circuit Overloading - Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.



Reliable Earthing - Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (e.g. use of power strips)."

Regulatory Information

The equipment discussed within this manual has been tested to the following standards:

- UL294, UL62368

FCC Information

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Conventions Used Within this Manual

Positional information (e.g. top, bottom, up, down, left, right, etc.) is referenced with the board or enclosure in the orientation shown in the illustrations in this manual

Introduction

Product Description

The Helix ATS HAC-8R combines an Automatic Transfer Switch (ATS) with a network managed Power Distribution Unit (PDU). Dual AC inputs allow the ATS to use a backup AC power source in the event of compromise of the primary source. If a secondary AC source is not available, this connection may be left unused and the HAC-8R will operate without the ATS function.

Network management features allow the user to access the Helix ATS remotely using a standard web browser. Power outputs may be individually reset remotely, and voltage, current, and power of each output can be monitored. Additionally, output status is visible through the network interface and any trouble condition is reported through email or SNMP. Helix ATS is compatible with MSM Enterprise for a single screen overview of the entire access control power management system.

Specifications

Input voltage range	90 – 265 VAC
Input frequency	47 – 63 Hz
Total Output Current	15A
Number of Outputs	8
Max Power per output	10A
Aux Voltage Inputs	Four (9-30VDC Range)
Switch Inputs	Four Dry contact inputs
Sensor Inputs	One
Operating Temperature	-22° to 165°F (-30° to 74°C)
Relative Humidity	5-95% non-condensing
Operating Elevation	0 to 10,000ft (0 to 3,000m)
Input Plug Type	(2) IEC-C20
Output Plug Type	(8) C13

Section 1 – Installation

The following pages cover the installation of the HAC-8R rack-mountable PDU.

1.1 Mounting the HAC-8R into a Standard 19" Rack

Use the following procedure when mounting an HAC-8R PDU into a standard EIA 19" equipment rack.

1. If not already, securely mount the included ears to the enclosure sides using the eight included countersunk screws (four per ear). Note that the ears may be installed so that either face may face the front of the rack.
2. Locate the rack-mounting holes in the ears of the enclosure. (Figure 1)
3. Slide the enclosure into an open 1U location in the rack
4. Center the enclosure in the rack and secure with the four 10-32 x 3/4" screws provided.

NOTE: Use rails or other appropriate support for heavy enclosures. Keep heavier components near the bottom of the rack to reduce the risk of toppling of a top-heavy rack.

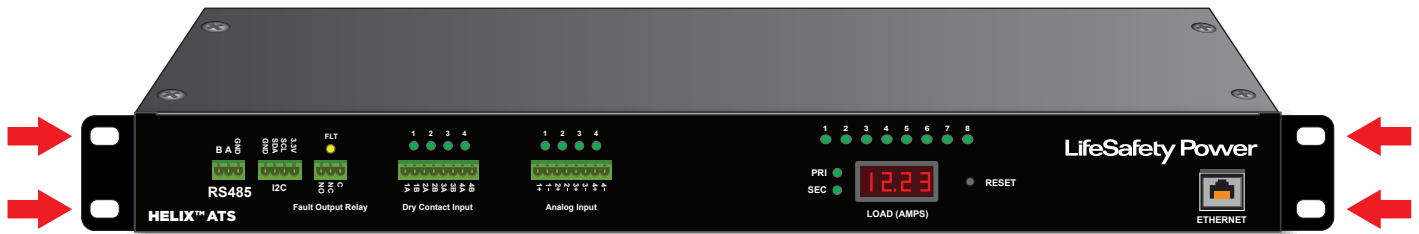


Figure 1: The Enclosure Mounting Holes

1.2 HAC-8R Power Distribution Unit Overview

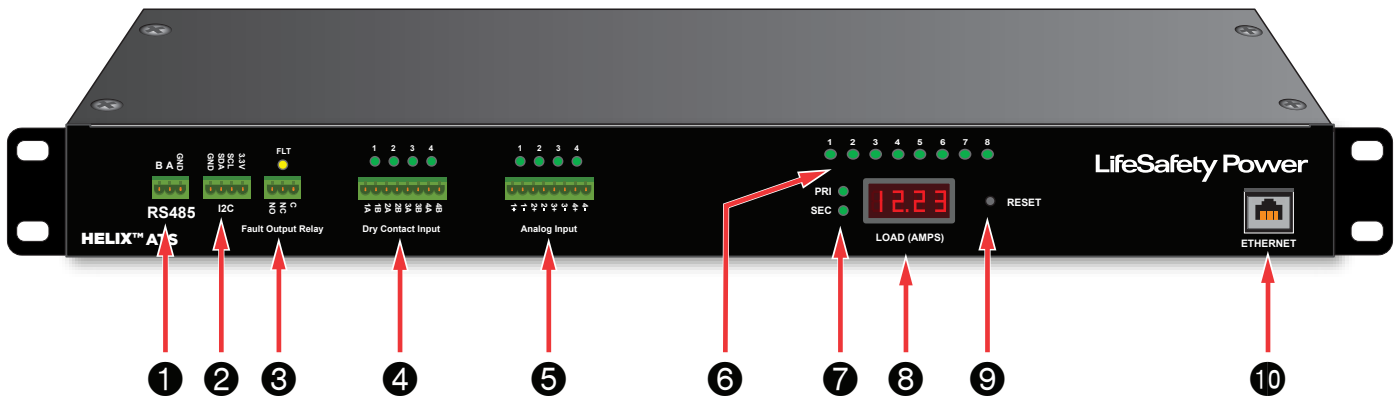


Figure 2: HAC-8R Front View

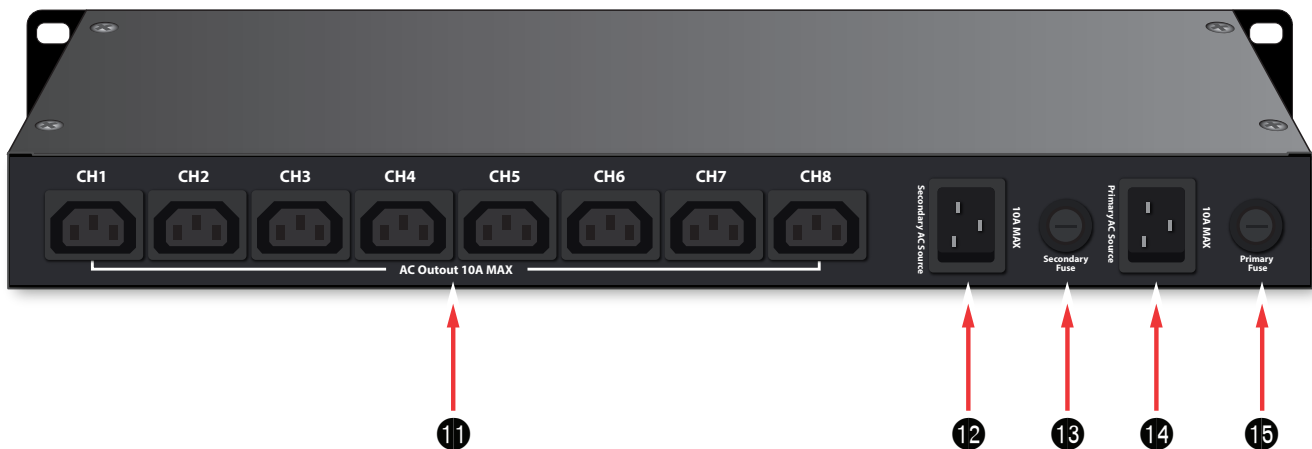


Figure 3: HAC-8R Rear View



The following are basic descriptions. Refer to the appropriate section for more detailed information.

① **RS485 Connection**

The RS485 connection is reserved for future use.

② **I2C Sensor Input**

The I2C terminal accepts LifeSafety Power temperature or temperature/humidity sensors.

③ **Fault Relay Output**

The fault relay will transfer upon a detected fault condition. These conditions include input or output AC voltage out of range, output overcurrent, blown AC input fuse, or a parameter outside of the user set limits.

NOTE - *The Fault Output Relay is labeled in the powered down (fault) state. When no fault is present, there will be continuity between C and NO.*

④ **Dry Contact Inputs**

These inputs accept a dry contact and can be used to report a change of state of a relay, switch, door contact, or other dry contact. Four inputs are available.

⑤ **Analog Inputs**

These inputs accept a voltage input and can be used to monitor and alert if the voltage goes outside of a user programmable range. Four analog inputs are available and accept voltage between 9 and 30VDC.

⑥ **Output Status LEDs (Green/Yellow)**

These LEDs indicate the status for each of the eight outputs. Outputs in a normal state will show a green LED. Outputs which are detecting a fault condition will light as yellow.

⑦ **AC Input Status LEDs (Green)**

These two LEDs indicate the status of the primary and secondary AC inputs. This LED, when lit, indicates that the AC input is connected and within range. The LED of the source currently being used will flash approximately once per second.

NOTE - *If the secondary AC source is not being used, the SEC LED will be extinguished.*

⑧ **Output Current Meter**

This LED meter display shows the total combined current draw across all eight outputs. The maximum total output current must remain below 15A.

⑨ **Reset Button (Reset)**

Pressing the recessed reset button with a pin for a length of time will reset the HAC-8R as follows:

10 Seconds User Name & Password Only

20 Seconds User Name, Password, and IP Settings

NOTE - *The user name and password will both reset to "admin". If pressed for 20 seconds, the IP address will reset to 192.168.1.9 and the other IP settings will return to default.*

⑩ **Ethernet Connection**

This is the connection which allows programming and network monitoring of the HAC-8R. Connect this port to a network using a standard CAT5 or higher cable. Do not connect PoE power to this port.

⑪ **AC Outputs**

These are the AC outputs from the Helix ATS. Each output is rated for 10A maximum and uses a C13 style cord.

⑫ **Secondary AC Input**

This is the optional backup AC power connection to the Helix ATS. If connected to a second AC branch circuit, the Helix ATS will use this secondary AC input to power the outputs in the event of a failure of the primary AC connection. This input uses a C19 style cord.

⑬ **Secondary AC Fuse**

This fuse protects the secondary AC input. Replace only with the same type and rating.

⑭ **Primary AC Input**

This is the primary AC input to the Helix ATS. This input normally supplies the AC outputs. This input uses a C19 style cord.

⑮ **Primary AC Fuse**

This fuse protects the primary AC input. Replace only with the same type and rating.

Section 2 – Initial Configuration

The Helix ATX management interface allows users to configure, monitor, and control each output port of the HAC-8R power distribution unit. The Helix ATS uses an embedded web browser based interface and does not require the installation of any dedicated software on the user's PC. Any device with a network connection and a web browser may be used to access the Helix ATS.

2.1 Preparing to configure the HAC-8R

In order to perform the initial configuration of the HAC-8R, you will need the following:

- A computer (PC or Mac) set to a static IP address in the subnet 192.168.1.xxx, where xxx is a subnet address (0 to 255) not being used by any other device on the network. Do not use 192.168.1.9 or the final IP address you will be using for the HAC-8R. (See Figure 5.)
- A CAT5 or higher Ethernet cable long enough to reach between the computer and the HAC-8R's ethernet port.
- The HAC-8R must be powered. After powering, wait approximately 2 minutes for the HAC-8R to initialize.

After the HAC-8R is powered and initialized, connect the ethernet cable between the ethernet port of the HAC-8R and computer.

2.2 Logging into the Helix ATS for the first time

From the factory, the HAC-8R is preset with the following settings:

- IP Address: 192.168.1.9
- Username: admin
- Password: admin

Open a browser on the computer and enter "192.168.1.9" into the address bar. The login screen will appear (See Figure 6). Enter "admin" for both the user name and password.

⚠ If the wrong password is entered three consecutive times, the user will be locked out of the device for 24 hours. Enter the password carefully to avoid lockout.

On first login, the HAC-8R will require a password change. Enter a new password and submit. The Helix ATS Home Page should appear (See Figure 7).

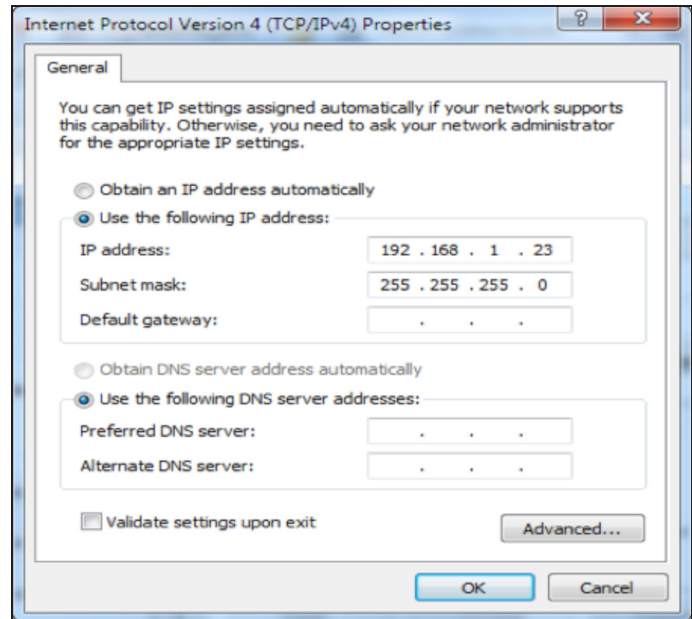


Figure 5: Example of a PC Ethernet port setting window

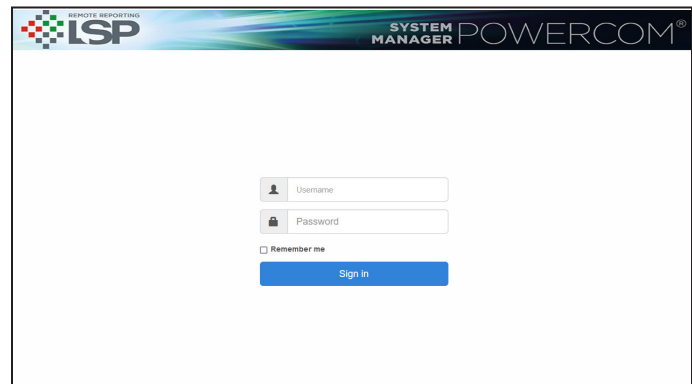


Figure 6: Helix ATS user login screen



**SYSTEM
MANAGER**

POWERCOM®

[Home](#)
[Configure](#)
[Tools](#)

[admin](#)
Firmware: 1.0.8S

Client ID

Site ID

Date Time

Event1 Inactive

Event2 Inactive

Event3 Inactive

Event4 Inactive

ADC1 Reading 0.00 VDC

ADC2 Reading 0.00 VDC

ADC3 Reading 0.00 VDC

ADC4 Reading 0.00 VDC

AC1 Status Used

AC2 Status Off

Internal Temperature 24.00 °C

External Temperature 0.00 °C

Humidity 0.00 %

Port	Priority	Device	Enabled	Active Energy (Wh)	Voltage (V)	Current (A)	Power (W)	Power Factor	Cycle Count	Output Status
<input type="checkbox"/> 1	0 ▾	<input type="text"/>	Yes	0.00	120.78	0.00	0.00	0.00	1	Normal
<input type="checkbox"/> 2	0 ▾	<input type="text"/>	Yes	0.00	120.78	0.00	0.00	0.00	1	Normal
<input type="checkbox"/> 3	0 ▾	<input type="text"/>	Yes	0.00	121.03	0.00	0.00	0.00	1	Normal
<input type="checkbox"/> 4	0 ▾	<input type="text"/>	Yes	0.00	121.03	0.00	0.00	0.00	1	Normal
<input type="checkbox"/> 5	0 ▾	<input type="text"/>	Yes	0.00	121.02	0.00	0.00	0.00	1	Normal
<input type="checkbox"/> 6	0 ▾	<input type="text"/>	Yes	0.00	121.02	0.00	0.00	0.00	1	Normal
<input type="checkbox"/> 7	0 ▾	<input type="text"/>	Yes	0.00	120.95	0.00	0.00	0.00	1	Normal
<input type="checkbox"/> 8	0 ▾	<input type="text"/>	Yes	0.00	120.95	0.00	0.00	0.00	1	Normal

Enable Selected Outputs
Disable Selected Outputs
Reset Selected Outputs
Reset Selected Cycle Count

Enable All Outputs
Disable All Outputs
Reset All Outputs
Reset All Cycle Count

Save Settings
View Data

Programming

Figure 7: HAC-8R Home Page

2.3 Configuring the TCP/IP Settings

In the menu bar at the top of the browser screen, click the "Configure" link. Figure 8 shows the top section of the HAC-8R Configure page.

At the top left of the Configure page is the "TCP/IP Settings" area. The settings in this area include:

IP Address

The factory default IP address is set to 192.168.1.9. This address may be changed to any valid IP address. In the event the IP address is later forgotten, press the "Reset" button on the front panel of the HAC-8R for 20 seconds and the IP address, default user name, and default password will be reset to factory default values.

Net Mask

Should typically be set to 255.255.255.0 - consult with your IT department for more information.

MAC Address

The MAC Address is factory set and is not programmable by the user.

Gateway IP Address

The default gateway is 192.168.1.1. This value may be changed by the user - consult with your IT department for more information.

DNS0, DNS1 Addresses

The default value for DNS0 and DNS1 are 192.168.1.1. These values may be changed by the user - consult with your IT department for more information.

HTTPS Port

Enter the port used for the HTTPS connection - consult with your IT department for more information.

Enable DHCP

Normally, this option is left unchecked, however in some cases you may want to allow the network to assign an IP address to the HAC-8R. However, please note that **once you select this option, you will need a network scanning tool to find the HAC-8R's IP address before you will be able to log in and that the IP address may change periodically.**

You must click the "Submit" button at the bottom right of this area to save the changes in this section. The new settings will take effect after the HAC-8R is power cycled, or rebooted.

IPV6 Settings

Below the TCP/IP settings are the IPV6 settings. If required, enter these settings as appropriate. Consult with your IT department for more information. Click submit once the settings are entered. The new settings will take effect after the HAC-8R

is power cycled, or rebooted.

2.4 Configuring the Time Settings

The Time Settings block (See Figure 8) is where the time and date are programmed into the HAC-8R. First, select the correct time zone from the drop down list and click Submit. After the time zone is set, the time and date can be set one of three ways:

Manual Entry

Enter the correct time and date in the following format and click the "Submit" button:

For Date: **YYYY MM DD**

For Time: **HH MM SS**

⚠ ALWAYS enter two digits in time field.. ie., 7AM = 07, not 7

The new date and time will take effect immediately.

Sync Date/Time With Computer

The "Sync Date/Time with computer" button will set the date and time of the HAC-8R to match the computer currently being used to access the HAC-8R. The new date and time will take effect immediately.

Sync With NTP Server

To sync the HAC-8R's time and date with an NTP server, enter one or two NTP server addresses into the NTP Server fields. Click the Get GMT Time button to get the time and date from the NTP server. The HAC-8R will periodically update the date and time from the NTP server.

Once set, you must click the "Submit" button to save the time and date settings.

2.5 MSM Settings

These settings are used when connecting the HAC-8R to an MSM Enterprise server. Enter the IP address of the MSM Server in the "IP Address" field. Set the Port number as appropriate (typically 9888). Click Submit when done to save the settings. Consult the MSM Enterprise manual for more information.

2.6 Configuring the SNMP Settings

In the SNMP Settings block, under the "Basic" heading, set Read and Write Community to "public" and set Location to a meaningful name of your choice. This entry will help you identify the specific HAC-8R when multiple HAC-8Rs are installed on the same subnet. This entry will be read by an SNMP system as "syslocation", OID .1.3.6.1.2.1.1.6. The port used for SNMP may also be changed in this section (161 Default). Be sure to open the SNMP port if accessing SNMP outside your firewall. Below the port number setting, select the trap type (Trap or In-



form). Click the "Submit" button at the bottom of the "Basic" section to save the settings, otherwise you will lose the settings. These settings will take effect after a reboot of the HAC-8R.

The "Security Name" section of the SNMP Settings block allows you to grant only specified computers (by IP address) SNMP v1 and v2 access. Since v1 and v2 do not have password protection, the Security Name settings add security to v1 and v2 access. The web server is password protected and a user must have the web server password in order to setup a computer in the Security Name settings and gain

v1 and v2 access. Multiple source networks can be added to the Security Name Settings block. Be sure to click the "Submit" button to save the settings. The settings will take effect after a reboot of the HAC-8R.

The "V3 User" section of the SNMP Settings block allows for a user to set up an SNMP v3 user name and password. With a user name and password, the HAC-8R may be accessed from anywhere via the internet by using the SNMP v3 protocol. No security name setup is required for v3 users and multiple v3 users may be set up in the same table. Click the

The screenshot displays the HAC-8R Configure page with the following sections and settings:

- Header:** LSP SYSTEM MANAGER POWERCOM®. Navigation: Home, Configure, Tools. User: admin. Firmware: 1.0.8S.
- Client Information:** Client ID: LSP, Site ID: PDU, Date: Wed 15 Feb 2023, Time: 02:34:53.
- TCP/IP Settings:**
 - Name: LSP
 - IP Address: 192.168.1.9
 - Net Mask: 255.255.255.0
 - MAC Address: 00:17:7A:38:1B:7B
 - Gateway IP Address: 192.168.1.1
 - DNS0 IP Address: 10.0.0.1
 - DNS1 IP Address: 10.0.0.1
 - HTTPS Port#: 443
 - Ping Interval Seconds: 0
 - Enable DHCP: ☒
 - Enable IPv4: ☒
- Time Settings:**
 - Select timezone: (GMT-07:00)Arizona
 - Insert DateTime: [Field]
 - Buttons: Submit, Sync Date/Time with computer
 - Enable NTP: ☒
 - NTP Server: [Field]
 - Button: Get GMT Time
 - Note: (Connect to internet first before clicking "Get GMT Time")
- IPv6 Settings:**
 - IPv6 Address: [Field]
 - Prefix Lengths: [Field]
 - Gateway IP Address: [Field]
 - DNS0 IP Address: [Field]
 - DNS1 IP Address: [Field]
 - Additional PrefixLen: 64
 - Additional Gateway: 2000::1
 - Enable DHCP: ☒
 - Enable IPv6: ☒
 - Buttons: Submit, Show Status
- MSM Settings:**
 - Mercury Tunnel Port#: [Field]
 - Enable Tunnel: ☐
 - IP Address: [Field]
 - Destination Port#: [Field]
 - Source Port#: [Field]
 - Connected Status: FAILURE
 - Group Name: [Field]
 - Enable Certificate: ☐
 - Enable MSM: ☒
 - Buttons: Submit, Show MSM Log, Default
- SNMP Settings:**
 - Enable SNMP: ☒
 - Basic:**
 - Read Community: publicread
 - Write Community: publicwrite
 - Location: LSP
 - Port#: 161
 - Trap Type: Trap
 - Trap Version: V1
 - Buttons: Submit, Show Inform Log
 - Security Name:**
 - Name: mynetwork
 - Source Network: 192.168.1.0/24
 - Buttons: Submit, Delete

Figure 8: Top section of the HAC-8R Configure page

"Submit" button to save the settings, which will take effect after rebooting the HAC-8R.

The SNMP Trap Receiver IP and Port settings should be set to the proper address for the SNMP Trap receiver. Click the "Submit" button and reboot the HAC-8R for the settings to take effect. The SNMP Trap Version may be selected using "Select Trap Version".

2.7 Configuring the Email Settings

The HAC-8R can be configured to send email alerts on user-specified conditions and periodic status reports. Underneath the SNMP Settings block on the Configure page is the Email Settings block (See Figure 9).

Under "Receive Addresses", the email address or addresses to receive the alerts and reports should be entered. Up to four recipient email addresses may be entered.

Under "Sender", the settings of the account to send the emails should be entered. These settings include:

Sender SMTP Server	This is the address of the SMTP server for the email provider. Consult with your email provider for this address.
Sender Email	This is the email address which the HAC-8R will use to send emails.
Email Password	This is the password associated with the Sender's Email account
SMTP Port #	Enter the port number required by your email provider for sending email.
TLS	Check this box if your email provider requires TLS or SSL encryption
Authentication	Choose the proper authentication method for your email provider from the drop-down list. Usually, this is "login". Select "off" to completely disable authentication.
Send Period	Selects how often the HAC-8R sends a regular email status report. The period can vary from 1 hour to 6 months or, if you do not want the HAC-8R to send periodic reports, select "Never". Note that the "Period" setting does not affect the sending of email alerts generated on faults or events selected by the user, only the periodic status report.


⚠ Note: *Regarding Microsoft Exchange – By Default, Microsoft Exchange will not accept SMTP connections. To use the HAC-8R's email functions through Microsoft Exchange, the Exchange service must be configured to allow SMTP connections. Consult with the administrator of your Microsoft Exchange Server.*

⚠ Note: **Click the "Submit" button to save the settings.**

TIP: *Most mobile phone providers have an email address available which will convert an email into an SMS text message. This email address is usually in the form of: (the mobile phone number)@xxxxxx. Consult with your mobile provider for more information. The CSV attachment will be removed, since SMS text messages are not compatible with attachments. Because of this, it is recommended that the SMS email be entered as an ADDITIONAL "Receive Address" on the HAC-8R, so that the CSV file will still be available via regular email.*

Email Test

Below the Email Settings section is the Email Test section. After configuring the email settings, the Email Test button will send a test email to all Email Receive addresses. Please note that it could take an hour or more to receive the email, depending on the speed of your email server. Clicking the Show Email Log button will show the feedback from the email server. This can be useful for diagnosing email problems.



SYSTEM
MANAGER
POWERCOM®

Home
Configure
Tools
admin
Firmware: 1.0.8S

V3 User
Trap Receiver

User Name
Password

IP
Port#

Submit
Delete

Email Settings
Enable Email

Receive Addresses
Sender

E-Mail Address 1
E-Mail Address 2
E-Mail Address 3
E-Mail Address 4

Sender SMTP Server
Sender Email
Email Password
SMTP Port#

Authentication
Send Period

Email Test

PDU Network Module Settings
PDU Ver: 1.0

Client ID
Site ID
Data buffer interval
PWD Lockout Delay
Fault Data Only
Temperature Unit
Temp Lower Limit
Temp Upper Limit
ADC1 Name
ADC1 Lower Limit
ADC1 Upper Limit
ADC3 Name
ADC3 Lower Limit
ADC3 Upper Limit
Next Service Due

Event1 Name
Event2 Name
Event3 Name
Event4 Name
View Number
Report Number
Humidity Lower Limit
Humidity Upper Limit
ADC2 Name
ADC2 Lower Limit
ADC2 Upper Limit
ADC4 Name
ADC4 Lower Limit
ADC4 Upper Limit
Reminder Message

Figure 9: Middle Section of the HAC-8R Configure page

2.8 PDU Network Module Settings

There are many settings in the PDU Network Module Settings section (See figure 9):

Client ID Enter any meaningful name to help identify the site or customer. The Client ID will appear at the top of the home page.

Site ID Enter any meaningful name to identify the HAC-8R switch unit. This name will be displayed at the top of each page and in email alerts.

Data Buffer Interval This setting selects how often the HAC-8R takes a "snapshot" of the data for the report. Settings range from 5 minutes to 24 hours.

PWD Lockout Delay Selects the length of time to lock out a user after three consecutive incorrect password attempts. Selections range from 5 minutes to 24 hours.

EventXName Enter a name related to the usage of each of the four dry contact inputs.

Fault Data Only Check this box to have only the fault data sent in the CSV report that is emailed.

View Number This field sets how many datapoints are shown when the View Data button on the home page is selected

Report Number This setting selects how many datapoints are in the CSV file when the HAC-8R sends an email. For example, setting this to 100 will show the last 100 events recorded. Settings can be from 1 to 1000.

Password Lockout Delay This sets the lockout time after an incorrect password is entered three times. Settings range from 5 minutes to 24 hours.

Temp Lower Limit Enter a lower temperature limit for the external temperature sensor. If the temperature measured by the sensor goes BELOW this value, an alert will be triggered.

Temp Upper Limit Enter an upper temperature limit for the external temperature sensor. If the temperature measured by the sensor goes ABOVE this value, an alert will be triggered.

Humidity Lower Limit Enter a lower humidity limit for the external humidity sensor. If the humidity measured by the sensor goes BELOW this value, an alert will be triggered.

Humidity Upper Limit Enter an upper humidity limit for the external humidity sensor. If the humidity measured by the sensor goes ABOVE this value, an alert will be triggered.

ADCX Name Enter a name related to the usage of each of the four analog voltage inputs.

ADCX Lower Limit Enter a lower voltage limit for each analog voltage input. If the voltage measured goes BELOW this value, an alert will be triggered.

ADCX Upper Limit Enter an upper voltage limit for each analog voltage input. If the voltage measured goes ABOVE this value, an alert will be triggered.

Next Service Due Enter a date indicating the next service due date. If "Service Due" is selected as an email alert condition, an alert email will be sent out to the specified email recipient(s) when the system time matches the due date time.

Reminder Message Enter a brief message to indicate the type of service which is due in the email alert. This message will appear in the Subject line of the alert email.

2.9 User Settings

In the User Settings block of the Configure screen (Figure 10), you can enter the user names, passwords, access levels, and set the password complexity requirements for the HAC-8R.

The default user is "admin" and the default password for this account is also "admin". On first login, the HAC-8R will force the user to change the default password. Click Submit after making any changes in the User Settings section. Note that there must ALWAYS be at least one admin-level user.

Adding a New User


To add another user, first select the Authorization level desired for the user. Three authorization levels are available:

- **Admin** - Admin-level users have full control over the HAC-8R. There are no restrictions.
- **Manager** - Manager-level users have access to all areas of the HAC-8R except for the Configure page.
- **Guest** - Guest-level users may only view information on the HAC-8R screens. No changes can be made and none of the control features are available.

After selecting the Authorization level, enter the new user name in the User Name column and enter the password into the Password column. Passwords must meet the complexity level setting requirements. Re-enter the password into the Verify Password column.

After clicking Submit, the new user will be active and another blank row will appear for entering the next user name.





SYSTEM
MANAGER
POWERCOM®

Home
Configure
Tools
msm
Firmware: 1.4.46

Submit

User Settings

Authorization

admin
guest
admin

User Name

admin
guest

Password Complexity
Normal

Normal complexity: Password must have at least 1 uppercase letter, 1 lowercase letter, 1 number and total length at least 10 characters.
Enhanced complexity: Password must have at least 1 uppercase letter, 1 lowercase letter, 1 special character, 1 number and total length at least 14 characters.

Certificate Settings

PFX Certificate	Certificate Authority	Default Certificate
Certificate: Upload Certificate Password: <input type="password"/> Submit Exec Cert	Certificate: Upload Certificate Exec Cert	 Exec Cert

The current use of the certificate is a default certificate.

Certificate Log

[Show Certificate Log](#)

SSLProtocol and CipherSuite Settings

SSL Options: High
SSLProtocol: TLSv1.2
CipherSuite: ECDHE-RSA-AES128-GCM-SHA256:ECDHE-ECDSA-AES256-GCM-SHA384:ECDHE-ECDSA-AES128-GCM-SHA256

Submit

Import and Export Configuration File

[Import Configuration File](#)
[Export Configuration File](#)

User Login Record

[Show Login Log](#)
[Export Login Log](#)

User Activity Record

Email Activity Log on New Activity ☐
Send Period: Never

[Show Activity Log](#)
[Export Activity Log](#)

Figure 10: Bottom Section of the HAC-8R Configure Page

2.10 Certificate Settings

The HAC-8R allows a user-supplied certificate to be used. Click the "Upload Certificate" button (Figure 10) to enter the Certificate screen. Contact your IT department for more information.

Click the Choose File button to select the certificate to be used, then click Download, then Confirm to download the certificate.

Click the Submit and Test buttons to use and test the certificate.

2.11 Certificate Log

Click Show Certificate Log to view the certificate activity log. Click Hide Certificate Log to hide the window. See Figure 10

2.12 SSL Protocol and CipherSuite Settings

This section allows the user to select which SSL protocol to use. The default setting is Normal. See Figure 10

2.13 Import and Export Configuration File

Clicking the Export Configuration File button will save the configuration information of the Helix ATS to a file. This file can later be imported into this or another Helix ATS using the Import Configuration File button.

2.14 User Login Record / User Activity Record

Click the Show User Login Record button to show the history of login information for the HAC-8R. The Show User Activity Record shows the log of activity for each user. See Figure 10

2.15 The Programming Page

Clicking the Programming button on the home page brings up the output configuration screen. Figure 11 shows the Programming page of the HAC-8R.

The programming page allows users to set the optional upper and lower limits for the measured voltage and current of each port. If any of these limits are exceeded, and the "E-Mail Alert" box is checked for the port, an email will be sent to the address configured in Section 2.7 of this manual. This email includes an attached CSV file containing fault details as well as historical data. **NOTE:** *The email settings must be configured properly. See Section 2.7 of this manual.*

The **"Boot Up Priority"** column sets the order in which the Helix ATS will power the outputs. This allows devices such as servers to boot up before other devices. These fields may be set from 1-8. Setting more than one field to the same priority will allow them to power up simultaneously.

The **"Boot Up Delay"** column sets a delay for the output to power up. This can be used with the Boot Up Priority field to delay power up of a device by a set amount of time. This field accepts a value in seconds.

"Fill All" Button (top) - This button will take all settings from Output 1 and copy them to all other outputs.

"Fill All" Buttons (column) - Each column has a "Fill All" button. This button takes the setting from Output 1 of that column only and copies it to all other outputs.

"Import Settings" Button - This button opens a page allowing you to select an HAC-8R Configuration file to import. Click the Browse button to select the file, then click open. After selecting the file, click "Download" then "Confirm".

"Export Settings" Button - This button saves the configuration of the HAC-8R to a file, which may be imported to other HAC-8R units. If prompted after clicking, select "Save File".

NOTE: *The upper and lower limits entered must be within the allowed range. For voltage limits, the range is 90 to 284V. For current limits, the range is 0 to 10A.*

Alert Enable On - This section allows the user to select which events will trigger an email or SNMP alert to be sent from the HAC-8R.

PDU Report - This section selects which datapoints are included in the CSV report sent with an alert email. LifeSafety Power recommends typically selecting all fields.





**SYSTEM
MANAGER POWERCOM®**

Home Configure Tools
msm Firmware: 1.4.46

Client ID

Site ID

Date

Time

← Save Settings Fill All
Export Settings Import Settings

Port No.	Device	Voltage Lower Limit (V)	Voltage Upper Limit (V)	Current Lower Limit (A)	Current Upper Limit (A)	Cycle Count Limit	E-Mail Alert	Boot Up Priority	Boot Up Delay (s)
	<input type="text" value="Fill All"/>	<input type="text" value="Fill All"/>	<input type="text" value="Fill All"/>	<input type="text" value="Fill All"/>	<input type="text" value="Fill All"/>	<input type="text" value="Fill All"/>	<input type="text" value="Fill All"/>	<input type="text" value="Fill All"/>	<input type="text" value="Fill All"/>
1	<input type="text" value="E4 - NLC System"/>	<input type="text" value="90.00"/>	<input type="text" value="264.00"/>	<input type="text" value="0.00"/>	<input type="text" value="10.00"/>	<input type="text" value="100000"/>	<input type="checkbox"/>	<input type="text" value="0"/> ▾	<input type="text" value="5"/>
2	<input type="text" value="BT500-8R"/>	<input type="text" value="90.00"/>	<input type="text" value="132.00"/>	<input type="text" value="0.00"/>	<input type="text" value="1.00"/>	<input type="text" value="100000"/>	<input type="checkbox"/>	<input type="text" value="0"/> ▾	<input type="text" value="5"/>
3	<input type="text"/>	<input type="text" value="90.00"/>	<input type="text" value="264.00"/>	<input type="text" value="0.00"/>	<input type="text" value="10.00"/>	<input type="text" value="100000"/>	<input type="checkbox"/>	<input type="text" value="0"/> ▾	<input type="text" value="5"/>
4	<input type="text"/>	<input type="text" value="90.00"/>	<input type="text" value="264.00"/>	<input type="text" value="0.00"/>	<input type="text" value="10.00"/>	<input type="text" value="100000"/>	<input type="checkbox"/>	<input type="text" value="0"/> ▾	<input type="text" value="5"/>
5	<input type="text"/>	<input type="text" value="90.00"/>	<input type="text" value="264.00"/>	<input type="text" value="0.00"/>	<input type="text" value="10.00"/>	<input type="text" value="100000"/>	<input type="checkbox"/>	<input type="text" value="0"/> ▾	<input type="text" value="5"/>
6	<input type="text"/>	<input type="text" value="90.00"/>	<input type="text" value="264.00"/>	<input type="text" value="0.00"/>	<input type="text" value="10.00"/>	<input type="text" value="100000"/>	<input type="checkbox"/>	<input type="text" value="0"/> ▾	<input type="text" value="5"/>
7	<input type="text"/>	<input type="text" value="90.00"/>	<input type="text" value="264.00"/>	<input type="text" value="0.00"/>	<input type="text" value="10.00"/>	<input type="text" value="100000"/>	<input type="checkbox"/>	<input type="text" value="0"/> ▾	<input type="text" value="5"/>
8	<input type="text"/>	<input type="text" value="90.00"/>	<input type="text" value="264.00"/>	<input type="text" value="0.00"/>	<input type="text" value="10.00"/>	<input type="text" value="100000"/>	<input type="checkbox"/>	<input type="text" value="0"/> ▾	<input type="text" value="5"/>

Alert Enable On

☒ Event1
☒ ADC1 Reading
☒ AC 1
☒ Service Reminder
☒ Select All

☒ Event2
☒ ADC2 Reading
☒ AC 2
☒ Certificate Service Due

☒ Event3
☒ ADC3 Reading
☒ Temperature

☒ Event4
☒ ADC4 Reading
☒ Humidity

PDU Report

☒ Event1
☒ ADC1 Reading
☒ AC 1
☒ Select All

☒ Event2
☒ ADC2 Reading
☒ AC 2

☒ Event3
☒ ADC3 Reading
☒ Temperature

☒ Event4
☒ ADC4 Reading
☒ Humidity

Figure 11: Programming page of the HAC-8R

Section 3 – Using the Helix ATS

3.1 Viewing Parameters on the HAC-8R Home Page

The Home Page is shown in Figure 12. To access the Home Page, click "Home" in the menu bar at the top of the page.

The top of the home page shows general information:

Client ID

This field is a descriptive Client name for the HAC-8R unit being accessed and is set by the user on the Configure page.

Site ID

This field is a descriptive Site name for the HAC-8R unit being accessed and is set by the user on the Configure page.

Date and Time

This field shows the date and time as set by the user on the Configure page.

Event1 - Event4

These fields show the status of the four Dry Contact inputs. They will appear as the label set for the Event inputs on the configure page. These fields will show "Active" on a yellow background or "Inactive" on a green background to indicate the status of the Dry Contact inputs.

ADC1 Reading - ADC4 Reading

These fields show the voltage measured by the four Analog Inputs and will appear as the label you set for the ADC inputs on the Configure page. These measurements are shown as a positive or negative voltage in Volts DC

AC1 Status - AC2 Status

These fields display the status of the Primary and Secondary AC inputs. Possible status conditions include:

Used - This indicates the input has power and is currently being used to power the outputs. The background of the field will be purple.

On - This indicates the input currently has power, but is not being used to power the outputs. The background of the field will be green.



Figure 12: Home page of the HAC-8R



Off - This indicates the input currently has no power available. The background of the field will be gray.

Internal Temperature

Indicates the internal temperature of the HAC-8R enclosure.

External Temperature

Indicates the temperature measured if a temperature or temperature/humidity sensor is connected to the I2C input.

Humidity

Indicates the humidity measured if a temperature/humidity sensor is connected to the I2C input.

The middle section of the Home page is the output information and control area:

Port

This column lists the output port numbers with a checkbox to the left of each number. The port numbers in this column refer the port numbers on the rear panel of the HAC-8R. Click the checkboxes to select one or more ports for enabling or disabling. Click the checkboxes again to deselect the port.

Priority

This column allows users to set a priority for each output port. For each port there is a corresponding priority drop-down list where a priority between 0 and 3 can be selected (where "0" is the highest priority and "3" is the lowest priority). After the priorities are set, the "Save settings" button at the top of the page must be clicked to save the priority settings.

When the total current drawn from the HAC-8R exceeds the rated value (15A), the lowest priority ports will begin disabling to prevent the HAC-8R from overloading.

NOTE: Each port can supply a maximum of 10A of power provided that the total current drawn does not exceed 15A.

NOTE: If two or more ports have the same priority selected, the HAC-8R will disable the lowest number port first (i.e. Port 1 will disable, then Port 2 if both are set to the same priority).

Device

This column allows the user to enter names for the devices connected to each output port of the HAC-8R. The maximum length of the entry is 30 characters. After entering the names, click the "Save settings" button at the top of the page.

Enabled

This column shows the enable/disable state of each port. If a port is enabled, the display shows "Yes". If a port is disabled, the display will show "No". See the Enable, Disable, and Reset button descriptions in this section for

more information.

Active Energy (W/h)

This column shows the power draw of each output in Watts per Hour.

Voltage

This column displays the measured port output voltage for each port in volts AC.

Current

This column displays the measured port output current for each port in amps.

Power

This column displays the calculated power output of each port in watts.

Power Factor

This column displays the calculated power factor of each output device.

Output Status

This column displays the status of each output port. When a port is normal (output power is available and parameters are within limits), the corresponding status will display "Normal" with a green background. If there are any fault conditions, the corresponding status will display "Fault" with a yellow background. If a port is disabled by the browser interface, the corresponding status will display "Disabled" with a grey background.

The bottom section has eleven buttons. Their functions are described below:

Enable Selected Outputs

Clicking this button enables any ports whose checkbox in the "Port" column is checked. After the button is clicked, any ports selected in the "Port" column will be deselected.

Enable All Outputs

Clicking this button will enable all output ports of the HAC-8R.

Disable selected ports

Clicking this button disables any ports whose checkbox in the "Port" column is checked. After the button is clicked, any ports selected in the "Port" column will be deselected. This function is useful for disabling unused outputs.

Disable all ports

Clicking this button will disable all output ports of the HAC-8R.

Reset Selected Ports

Clicking this button will disable for 10 seconds any ports

whose checkbox in the "Port" column is checked. After 10 seconds, the ports will be reenabled. This is useful for rebooting one or more devices connected to the HAC-8R.

Reset All Ports

Clicking this button will disable power on all outputs for 10 seconds. After 10 seconds, the ports will be reenabled. This is useful to reboot all devices connected to the HAC-8R

Reset Selected Cycle Count

Clicking this button will reset the cycle count of any ports whose checkbox in the "Port" column is checked.

Reset All Cycle Counts

Clicking this button will reset the cycle count of all ports.

Save settings

Clicking this button will save the settings on the page.

View Data

Clicking this button will show the history data buffer. Up to 1000 datapoints may be displayed. This data can be manually exported to a CSV file.

Programming

This button brings the user to the Programming page. See section 2.17

5. Click the "Download" button to temporarily download the new firmware into the RAM of the HAC-8R. This process will take from 30 seconds to one minute, depending on network speed and traffic. The message box will display "Downloading...".
6. Once the firmware is loaded into the HAC-8R's RAM, verify the correct file name and click the "Confirm" button to confirm the upgrade.
7. Click "Burn" to begin burning the firmware to the HAC-8R's processor. This process may take up to 12 minutes - DO NOT REMOVE POWER TO THE HAC-8R DURING THIS PROCESS or it will be rendered non-functional.

Once the update is complete, a message will appear in the message box indicating "Update Finished". The HAC-8R must be rebooted in order to start the new firmware.

Rebooting the HAC-8R

The "Reboot" section is on the top right of the Tools page (See Figure 14). To reboot the HAC-8R, click the "Reboot System" button.

A message will appear asking if you are sure you want to reboot. Click YES to Confirm the reboot. The rebooting process will take approximately 1 minute, during which time you will lose communication with the HAC-8R.

User Notes

The bottom of the Tools page contains a User Notes section where important information about the installation, service history, etc can be saved. Up to 1000 characters can be entered. After entering the notes, click "Submit" to save them. The "Clear" button will remove the notes.


3.3 The Tools page

Upgrading Firmware

The Upgrade Firmware section is at the top left of the Tools page (See Figure 14). To upgrade the firmware, use the following steps:

1. Ensure that the new firmware file is available on your computer. The latest firmware file is available from the LifeSafety Power website.
2. Click the "Upgrade" button. The Upgrade window will appear.
3. Click "Browse..." and locate the new firmware file with the file extension ".bin" on your computer.
4. Once the file is selected, click "Open".





SYSTEM
MANAGER

POWERCOM[®]

[Home](#) [Configure](#) [Tools](#) [admin](#) Firmware: 1.0.8S

Client ID

Site ID

Date Time

Upgrade Firmware

Reboot

Upgrade Firmware

Reboot System

User Notes(up to 1000 characters)

Save Clear

Figure 14: The Tools page of the HAC-8R

Appendix 1 – Software Agreement

LIFESAFETY POWER SOFTWARE LICENSE AGREEMENT AND WARRANTY STATEMENT

NOTICE: PLEASE READ THIS DOCUMENT CAREFULLY. This Software License Agreement ("AGREEMENT") defines and governs use of LIFESAFETY POWER Software and includes WARRANTY DISCLAIMERS. Your acceptance of this AGREEMENT is an acknowledgement, representation and warranty that you have the full right and authority to enter into, execute, and perform obligations under this AGREEMENT, or that you have the authority to enter into and execute this AGREEMENT as an Authorized Representative of a business entity or corporate entity and to bind that business entity or corporate entity to perform obligations under this AGREEMENT by your acceptance, acknowledgment and representation.

TERMS AND CONDITIONS

1. Definitions.

(a) "Authorized Representative" refers to any person duly authorized by a business entity or corporate entity (i.e. a "legal entity") to enter into this AGREEMENT and to bind the legal entity to the terms and conditions herein.

(b) "Recipient" refers to any individual or legal entity, entering into and executing this AGREEMENT for purposes of use of LIFESAFETY POWER Software, where "use" is as defined by this AGREEMENT.

(c) "Documentation" refers to any related explanatory written materials or files including, without limitation, any end-user manual, specifications or other written materials provided to Recipient for the Software.

(d) "Facility" refers to any facility where LIFESAFETY POWER Equipment is located and/or where the Software is installed or used under control of Recipient in conjunction with such Equipment.

(e) "Software" refers to all the contents of files provided to Recipient by electronic download, on physical media (including EEPROM or ROM chips etc.) and/or any other method of distribution, disk(s), CD-ROM(s), DVD-ROM(s), or other media with which this AGREEMENT is provided, including, without limitation, fonts, graphics, user-interfaces, Upgrades, updates, additions to, and any copies of the foregoing, provided to Recipient by LIFESAFETY POWER.

(f) "Upgrades" refers to new versions, updates, and revisions of the Software provided to Recipient by LIFESAFETY POWER.

(g) "Use" refers to actions taken exclusively by Recipient to copy for back-up purposes, download, install, access, and to enjoy and benefit from features and functionality of the Software, subject to all restrictions set forth in this Agreement.

2. License and Restrictions.

(a) Grant of Rights. LIFESAFETY POWER hereby grants Recipient a non-exclusive license to have one (1) copy of the Software in Recipient's possession and control at one (1) facility of Recipient. Recipient may install the Software and may access the Software by concurrent users over a network connection in accordance with the Documentation. Recipient may also make one (1) additional copy for backup or archival purposes at one (1) Recipient facility which may be a different Recipient facility from where the other Software copy is installed and used. Recipient may also Upgrade the Software subject to Upgrades that may be provided from time-to-time by LIFESAFETY POWER at its sole discretion. The Software, subsequent to any Upgrade, shall be subject to the same terms, conditions and restrictions as provided herein, and shall also be subject to any other applicable modifications or amendments to this AGREEMENT that may accompany the Upgrade as provided for herein. Recipient shall comply with all restrictions set forth in this AGREEMENT.

(b) Reservation of Rights. Copies of the Software created or transferred pursuant to this Agreement are licensed, not sold, and Recipient receives no title to, or ownership of, any copy or of the Software itself. The Software is protected by copyright laws, and by international treaty provisions, and includes trade secrets of LIFESAFETY POWER, and Recipient shall not disclose it to any third party except to the extent required by law. Furthermore, Recipient receives no intellectual property rights or any other rights to the Software other than those specifically granted in Section 2(a). Any rights not expressly granted in Section 2(a) are reserved by LIFESAFETY POWER.

(c) Restrictions. Without limiting the generality of the foregoing, Recipient shall not: (i) modify, create derivative works from, distribute, publicly display, publicly perform, or sublicense the Software; (ii) use the Software for service bureau or time-sharing purposes or in any other way allow third parties to exploit

the Software; or (iii) reverse engineer, decompile, disassemble, or otherwise attempt to derive any of the Software's source code.

(d) No Distribution, No Modification, No Derivative Works. Recipient shall not network, rent, lend, loan, distribute or create derivative works based upon the Software in whole or in part; or electronically transmit the Software from one computer to another or over a network. Recipient shall not modify, adapt, translate or create derivative works based upon the Software.

(e) No Reverse Engineering. Recipient shall not engage in, or induce a third party to engage in, reverse engineering of the Software. "Reverse Engineering" means i) the disassembly, decompilation, decryption, simulation, debugging or code tracing of microcode; and/or ii) the disassembly, decompilation, decryption, simulation, debugging or coded tracing of object code or executable code, specifically including, but not limited to, any LIFESAFETY POWER supplied or developed libraries or microcode. Regarding any of LIFESAFETY POWER's software and/or firmware "Reverse Engineering" shall also mean iii) the act of producing computer program "source code" that, when compiled, will generate computer programs that provide the same, or similar functions as the Software, by means of translating the object code, which may be provided by LIFESAFETY POWER under this Agreement, (including object code in ROM memory chips as well as object code provided on computer-readable magnetic media or object code provided by downloading, from the computer binary instructions into equivalent programming language instructions, in assembly language or other computer programming language). This term is also intended to include the development of software that incorporates the methods, techniques, styles and approaches of the Software, while performing similar functions.

(f) No Exportation. Recipient shall not ship, transfer or export the Software into any country or use the Software in any manner prohibited by the United States Export Administration Act or any other export laws, restrictions or regulations (collectively the "Export Laws"). In addition, if the Software is identified as export controlled items under the Export Laws, you represent and warrant that you are not a citizen, or otherwise located within, an embargoed nation (including without limitation Iran, Syria, Sudan, Cuba, and North Korea) and that you are not otherwise prohibited under the Export Laws from receiving the Software. All rights to use the Software are granted on condition that such rights are forfeited if you fail to comply with the terms of this agreement.

(g) Assignment & Successors. The rights and obligations under this AGREEMENT may not be assigned, without the express prior written consent of all the Parties, provided, however, consent to assignment of the rights and obligations hereunder as part of the sale of a Recipient's entire business relevant to this AGREEMENT shall not be required. Furthermore, either party may assign this AGREEMENT to the surviving party in a merger of that party into another entity. Except to the extent forbidden above, this AGREEMENT will be binding upon and inure to the benefit of the respective successors and assigns of the parties.

(h) Third Party Interoperability. The Software may interoperate with and allow you to use software applications, information and data not developed or offered by LIFESAFETY POWER ("Third Party Information"). Your use of any Third Party Information is governed by the terms and conditions made available to you by the party from whom you obtained such information. Unless otherwise agreed by LIFESAFETY POWER in writing, Third Party Information is not the responsibility of LIFESAFETY POWER. YOUR USE OF THIRD PARTY INFORMATION IS AT YOUR OWN RISK. LIFESAFETY POWER MAKES NO WARRANTIES, CONDITIONS, INDEMNITIES, REPRESENTATIONS OR TERMS, EXPRESS OR IMPLIED, WHETHER BY STATUTE, COMMON LAW, CUSTOM, USAGE OR OTHERWISE AS TO ANY MATTERS, INCLUDING BUT NOT LIMITED TO NON-INFRINGEMENT OF THIRD PARTY RIGHTS, TITLE, INTEGRATION, INTEROPERABILITY, ACCURACY, SECURITY, AVAILABILITY, SATISFACTORY QUALITY, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE WITH RESPECT TO THIRD PARTY INFORMATION.

(i) Notices. Recipient shall not remove or alter any copyright, trademark or other proprietary notice that appears on or in the Software.

(j) Software License Compliance Audit. LIFESAFETY POWER may audit Recipient's use of the Software on thirty (30) days' advanced written notice. Recipient agrees to cooperate with the audit, including by providing access to any books, computers, records, or other information that relate or may relate to use of the Software. Such audit will not unreasonably interfere with Recipient's business activities. In the event that an audit reveals unauthorized use of the Software, Re-



Appendix 1 – Software Agreement - continued

Recipient shall reimburse LIFESAFETY POWER for the reasonable cost of the audit, in addition to such other rights and remedies as LIFESAFETY POWER may have. LIFESAFETY POWER will not conduct an audit more than once per year.

- (k) Trademarks. No rights whatsoever to use any trademarks, registered or unregistered, are granted by any provision of this AGREEMENT.

3. Upgrades.

(a) Upgrades. LIFESAFETY POWER may provide Recipient with copies of Upgrades without additional charge, from time-to-time. Upon delivery to Recipient, Upgrades will become part of the Software and will be subject to all provisions of this AGREEMENT.

(b) Upgrades and Software License Agreement Terms. LIFESAFETY POWER may require additional terms that are additional to this AGREEMENT or that modify or amend this AGREEMENT upon Recipient's installation and use of Upgrades. Any such additional terms, modified or amended terms will require Recipient's execution of a new Agreement which will subsequently replace and supersede this AGREEMENT. Recipient may reject such additional terms, modified or amended terms by not downloading or installing the associated Upgrade(s).

(c) Reservations regarding Upgrades. LIFESAFETY POWER may cease providing Upgrades at any time and/or may cease providing Upgrades without additional charge and may require an additional charge for Upgrades at any point in time without notice. Recipient will be informed of any such additional charges at the time of requesting such Upgrades. Upgrades may be requested by downloading or by requesting other forms of delivery.

4. DISCLAIMER OF WARRANTIES.

(a) "AS-IS" SOFTWARE. THE SOFTWARE (AS DEFINED IN THIS AGREEMENT) IS PROVIDED ON AN "AS IS", "AS AVAILABLE" BASIS AND WITH ALL FAULTS.

(b) WARRANTY DISCLAIMERS, NO WARRANTY. LIFESAFETY POWER MAKES NO WARRANTIES, EITHER EXPRESS OR IMPLIED, WHETHER BY STATUTE, COMMON LAW, CUSTOM, USAGE OR OTHERWISE, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LIFESAFETY POWER MAKES NO WARRANTIES, CONDITIONS, REPRESENTATIONS, OR TERMS (EXPRESS OR IMPLIED WHETHER BY STATUTE, COMMON LAW, CUSTOM, USAGE OR OTHERWISE) AS TO ANY MATTER INCLUDING WITHOUT LIMITATION PERFORMANCE, RESULTS, NON-INFRINGEMENT OF ANY PARTY'S RIGHTS, MERCHANTABILITY, INTEGRATION, SATISFACTORY QUALITY, OR FITNESS FOR ANY PARTICULAR PURPOSE.

(c) LIFESAFETY POWER PROVIDES NO TECHNICAL SUPPORT OR REMEDIES FOR THE SOFTWARE.

(d) LIFESAFETY POWER does not warrant that the Software will perform without error or that it will run without immaterial interruption. LIFESAFETY POWER provides no warranty regarding, and will have no responsibility for, any claim arising out of: (i) a modification of the Software; or (ii) use of the Software in combination with any operating system or Third Party Information not authorized in the Documentation or with hardware or software specifically forbidden by the Documentation.

5. LIMITATION OF LIABILITY.

(a) Limitations. Except as provided below: (i) IN NO EVENT WILL LIFESAFETY POWER'S, OR ANY OF ITS OFFICERS', DIRECTORS', SHAREHOLDERS', PARENTS', SUBSIDIARIES', AGENTS', INSURERS', SUCCESSORS', AND/OR ASSIGNS', LIABILITY ARISING OUT OF OR RELATED TO THIS AGREEMENT EXCEED THE AGGREGATE OF FEES PAYABLE TO LIFESAFETY POWER PURSUANT TO THIS AGREEMENT (INCLUDING FEES BOTH PAID AND DUE) AT THE TIME OF THE EVENT GIVING RISE TO THE LIABILITY; AND (ii) IN NO EVENT WILL LIFESAFETY POWER OR ANY OF ITS OFFICERS, DIRECTORS, SHAREHOLDERS, PARENTS, SUBSIDIARIES, AGENTS, INSURERS, SUCCESSORS, AND/OR ASSIGNS BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, SPECIAL, INCIDENTAL, OR PUNITIVE DAMAGES. THE LIABILITIES LIMITED BY THIS SUBSECTION 5(a) APPLY: (A) TO LIABILITY FOR NEGLIGENCE; (B) REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT, STRICT PRODUCT LIABILITY, OR OTHERWISE; (C) EVEN IF LIFESAFETY POWER, AND/OR ANY OF ITS OFFICERS, DIRECTORS, SHAREHOLDERS, PARENTS, SUBSIDIARIES, AGENTS, INSURERS, SUCCESSORS, AND/OR ASSIGNS IS/ARE ADVISED IN ADVANCE OF THE POSSIBILITY OF THE DAMAGES IN QUESTION AND EVEN IF SUCH DAMAGES WERE FORESEEABLE; AND (D) EVEN IF RECIPIENT'S REMEDIES FAIL OF THEIR ES-

SENTIAL PURPOSE. If applicable law limits the application of the provisions of this Section 5(a), LIFESAFETY POWER's liability will be limited to the maximum extent permissible.

(b) Further Limitations. IN NO EVENT WILL LIFESAFETY POWER OR ANY OF ITS OFFICERS, DIRECTORS, SHAREHOLDERS, PARENTS, SUBSIDIARIES, AGENTS, INSURERS, SUCCESSORS, AND/OR ASSIGNS BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, SPECIAL, INCIDENTAL, OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO ANY OF THE FOLLOWING:

(i) revisions to the Software made without the express, written consent of LIFESAFETY POWER;

(ii) Recipient's failure to incorporate Software Upgrades that would have avoided the alleged liability, provided LIFESAFETY POWER offered such Upgrades without fees or charges and with notice to Recipient thereof;

(iii) use of the Software in combination with hardware or software or Third Party Information not provided by LIFESAFETY POWER: (A) that is specifically forbidden by the Documentation; or (B) that is not designated in the Documentation as available for interface with the Software.

6. Term and Termination.

(a) Term. This AGREEMENT shall remain in effect so long as the Recipient continues to use and/or maintain any copies of the Software within Recipient's possession or control in any storage medium without limitation.

(b) Termination for Cause. Either party may terminate this AGREEMENT for material breach by written notice, effective in 30 days unless the other party first cures such breach.

(c) Effects of Termination. Upon termination of this AGREEMENT, the licenses granted herein shall terminate and Recipient shall cease all use of the Software and delete all copies in its possession or control. The following provisions will survive termination of this AGREEMENT: (i) any obligation of Recipient to pay for Software and/or Upgrades rendered before termination; (ii) Sections 4, 5 and 7 of this AGREEMENT; and (iii) any other provision of this AGREEMENT that must survive termination to fulfill its essential purpose.

7. Miscellaneous.

(a) Notice and Contact Information. LIFESAFETY POWER may be contacted at the mailing address below or by the LIFESAFETY POWER website. Notices pursuant to this AGREEMENT should be sent to the address below, or to such others as may be provided in writing. Such notices will be deemed received at such addresses upon the earlier of (i) actual receipt or (ii) delivery in person, by fax with written confirmation of receipt, or by certified mail return receipt requested.

(i) Corporate Headquarters, Mailing Address: LIFESAFETY POWER, 10027 S 51st Street, Suite 102, Phoenix AZ 85044 USA.

(ii) Website Address: www.lifesafetypower.com

(b) Independent Contractors. The parties are independent contractors and will so represent themselves in all regards. Neither party is the agent of the other and neither may bind the other in any way. Nothing in this AGREEMENT is intended or shall be construed to create between the Parties a relationship of principal and agent, partners, joint venturers, or employer and employee. No Party shall hold itself out to others or seek to bind or commit another Party in any manner inconsistent with this AGREEMENT.

(c) No Waiver. Neither party will be deemed to have waived any of its rights under this AGREEMENT by lapse of time or by any statement or representation other than (i) by an Authorized Representative and (ii) in an explicit written waiver. No waiver of a breach of this AGREEMENT will constitute a waiver of any prior or subsequent breach of this AGREEMENT.

(d) Force Majeure. To the extent caused by force majeure, no delay, failure, or default will constitute a breach of this AGREEMENT.

(e) Choice of Law & Jurisdiction. This AGREEMENT shall be governed solely by the internal laws of the State of Illinois, without reference to such State's principles of conflicts of law. The parties consent to the personal and exclusive jurisdiction of the federal and state courts of Illinois, United States of America.

(f) Severability. All of the provisions of this AGREEMENT are intended to

